

## ALAMEDA COUNTY HRC/ACCESS POINTS INFORMATION

### How can you get help?

**Call 2-1-1.** Operators have all the updates and send callers to the appropriate numbers below.

**If you are fleeing domestic violence, sexual assault or human trafficking:**

- If you are in immediate danger, call 911
- Call 211 or the hotline at 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information

### Contact a Housing Resource Center in Your Area

**Due to the pandemic, some Housing Resource Centers in Alameda County have suspended/reduced drop-in services and may provide housing support over the phone.**

#### Oakland

Note: Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at **510-613-0330 x2**

##### **Unsheltered Adults**

- Downtown Oakland: call BACS Coordinated Entry line at **510-658-9480**, or walk in at 629 Oakland Ave, 1-4pm Mon, Tues, Wed
- West Oakland: call BOSS Coordinated Entry line at **510-844-8221**, or walk in at 2811 Adeline St. 10am-2pm Mon, Tues, Thur, Fri

##### **Unsheltered families (with a child under 18)**

- call the Family Front Door at **510-808-7410 ext. 282**
- If you are already receiving services and need to update your information, text your full name and your updated/new information to Family Front Door at **510-435-2772**

#### North County (Berkeley, Albany, Emeryville)

- Unsheltered adults: contact BACS at **510-495-0131**, email [housinghub@bayareacs.org](mailto:housinghub@bayareacs.org) or walk in at 2809 Telegraph Ave, 9am-12pm, Mon, Wed, Fri
- Unsheltered families – contact Women’s Daytime Drop-in Center call **510-548-2884**, email [help@womensdropin.org](mailto:help@womensdropin.org), or walk in at 2218 Acton St. 8am-4pm, Mon-Fri (Emeryville families may also contact Family Front Door - see information above)

#### Mid County

- West (San Leandro and Alameda) Unsheltered adults/families: call Building Futures at **510-357-0205**
- East (Hayward and Unincorporated) Unsheltered adults/families: call BACS at **510-247-8235**, email [HaywardHRC@bayareacs.org](mailto:HaywardHRC@bayareacs.org), or walk in at 590 B Street, Hayward, 1-4pm Tue and Thur

#### East County/Tri-Valley (Livermore, Dublin, Pleasanton)

- All unsheltered adults and families: Drop-in hours Wed and Thur 8am-12pm at 3311 Pacific Ave, Livermore; call Abode at **510-371-0447**

#### South County/Tri-City (Fremont, Newark, Union City)

- Unsheltered adults: Drop-in hours Mon and Tues 9am-1pm 4075 Papazian Way, Fremont; call Abode at **510-330-5822**
- Unsheltered families call Fremont Family Resource Center at **510-574-2000**